

BCEHS and APBC Actions for Presentation to the Minister

July 8, 2021

The BCEHS and APBC agree to the following items for presentation to the Minister/Ministry as agreed to by the Parties. These agreed to items require further discussion to confirm interpretation, and implementation and timeline details. Both Parties are strongly motivated to reach clarity as soon as possible in order to move forward with these items.

A Employee Wellness:

- Critical Incident Stress Management (CISM) Situation Video
- Critical Incident Stress Management (CISM) support in dispatch centres
- Mobile sustenance and hydration support
- Timely, frequent, honest communications
- Uniforms – introduce seasonal aspects
- WFM & Payroll review
- Recognition

B Operations Workload & Response:

- Holiday Recall
- Alpha incumbents filling ESA shifts
- Dispatch Postings
- Onboarding of Preceptors
- 2nd Triage in Dispatch
- UHU review and environmental scan

C Recruitment & Retention:

- Immediate recruitment Drive
- Work with EMALB on COPR exam
- Enhance TA capacity

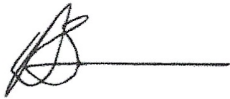
D Public Confidence:

- PSA's
- Public Facing Performance Dashboard
- Ongoing Public Education Media

In addition to the above, the Parties agree to meet as soon as possible to further discuss the following items:

- Additional Resources
- Dispatch lock out for additional training spots
- Utilization of OOP EMR/PCP in Vancouver
- Double Time
- Use of Paramedics at temporary sites (cooling, jails, etc.)
- On Car use of managers
- Dispatch use of managers
- Reclassification of Surge resources
- Reestablishment of specialty teams
- Streamline of recruitment process and increased screening
- Joint Media communications
- Increased media presence

The Parties also agree that there are a number of operational workload, response, recruitment, and retention items that require a full table of stakeholders including HEABC, PSEC and Ministry of Health in order to move forward. Given the criticality of addressing issues that have the potential to negatively impact response capability, BCEHS and APBC are motivated to begin these discussions as soon as all relevant Parties are able.



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